

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 16th March 2018

In C.G.No:106/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. K. Janardhana Raju,
Mannegunta,
Rajupalem,
Nellore Dist.

Complainant

AND

1. Assistant Engineer/ O/Venkatagiri (R)
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

Respondents

ORDER

1. Sri. K. Janardhan Raju of Mannegunta (V) Rajupalem presented a complaint before this Forum during the Vidyut Adalat conducted at Venkatagiri on 08.09.2017. The complainant in his complaint has informed that owing to non- providing of AB switches for the transformers erected under HVDS scheme, he is facing lot of inconvenience due to blowing of HG fuses and hence requested to provide AB Switches to all the HVDS transformers.
2. The Respondent No.1 in his written submission has informed that AB switches were not provided for small rated DTRs to safeguard the equipment from mal-operation by the farmers. However he has informed that AB switches were already provided at mother DTR locations and hence requested to dispose the case.
3. Since the Respondents have already provided the AB switches at mother DTR locations and it is technically not viable to provide AB switches for all the small rated DTRs and further to safeguard the equipments from mal-operations by the farmers, the request of the complainant cannot be considered and hence the complaint is dismissed.

C.G.No.106/2017-18_Nellore Circle

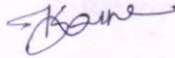
06
ESPATCHED
ATP
2/3/18

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 16th day March 2018.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/- Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

:

C.G.No.106/2017-18_Nellore Circle

8/1/18
24/3/18
24/3/18